

Collaborative

We build a welcoming environment:

where people feel comfortable and safe to share their ideas and opinions.

We value partnerships:

working together with our partners to build networks and communities of practice that help grow the field of financial empowerment.

We include others:

seeking and taking into account input from others and voices that may otherwise be left out.

We value connections:

connecting outside of our organization and field to inspire design and practice.

Forward-thinking

We are creative:

piloting new ideas, methods, programs, and research, and actively seeking new opportunities.

We are resourceful:

advancing our vision and overcoming difficulties by efficiently and effectively using everything at our disposal.

We are adaptable:

receptive to changing our practices and evolving to meet the demands of a challenging issue in a complex world.

We are committed to learning:

applying evidence and reflecting on experience to shape our work with others.

Human-centred

We have empathy:

for people we work with and those we seek to help by taking time to understand their experiences.

We show respect and authenticity:

to those around us, especially those we aim to serve.

We encourage work-life balance:

through a flexible workplace and supporting people in their work and personal life.

We have integrity:

conducting ourselves with honesty and treating everyone with dignity.