

Module 9 - Consumerism HANDOUT 9-12

Resources

Canadian Consumer Handbook www.consumerhandbook.ca

Offers a wealth of information on consumer topics including consumer rights and complaint procedures.

Canada Office of Consumer Affairs www.consumer.ic.gc.ca

Practical tools and information to help protect consumers.

Consumer Reports <u>www.consumerreports.org</u>

Provides independent product reviews and information.

RCMP - www.rcmp-grc.gc.ca/scams-fraudes/index-eng.htm

Provides a list and description of common frauds and scams in Canada.

Canadian Anti-Fraud Centre - www.antifraudcentre-centreantifraude.ca

Little Black Book of Scams - www.competitionbureau.gc.ca/eic/site/cb-bc.nsf/eng/03074.html Book produced by the Government of Canada Competition Bureau listing ways to protect against fraud.

Compare Cellular - www.comparecellular.com

A Canadian site that helps consumers compare current cell phones, plans and services. Has provincial information.

Consumer protection authorities across Canada

British Columbia Consumer Protection BC www.consumerprotectionbc.ca

Alberta Service Alberta www.servicealberta.gov.ab.ca

Saskatchewan Consumer Protection Branch <u>www.justice.gov.sk.ca/cpb</u>

Manitoba Consumer's Bureau www.gov.mb.ca/finance/cca/consumb

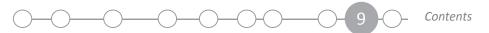
Ontario Ministry of Consumer Services <u>www.sse.gov.on.ca/mcs/en/Pages/default.aspx</u>

Quebec Office de la protection du consommateur www.opc.gouv.gc.ca

New Brunswick Consumer Affairs <u>www.gnb.ca/0062/rentalsman/index-e.asp</u>

Nova Scotia Service Nova Scotia and Municipal Relations www.gov.ns.ca/snsmr

Prince Edward Island Consumer Services www.gov.pe.ca/jps/index.php3?number=1002799&lang=E



Module 9 - Consumerism

HANDOUT 9-12, Continued

Newfoundland and Labrador Trade Practices Division <u>www.qs.gov.nl.ca/cca/tp</u>

NWT Consumer Affairs <u>www.maca.gov.nt.ca/operations/consumer_affairs/iindex.html</u>

Yukon Consumer Services <u>www.community.gov.yk.ca/consumer</u>

Nunavut Consumer Affairs Toll Free: 1-866-223-8139

Consumer advocates

Consumer's Association of Canada www.consumer.ca

Consumer Council of Canada <u>www.consumercouncil.com</u>

Public Interest Advocacy Centre www.piac.ca