

BREAKING DOWN BARRIERS TO TAX FILING FOR PEOPLE LIVING ON LOW INCOMES

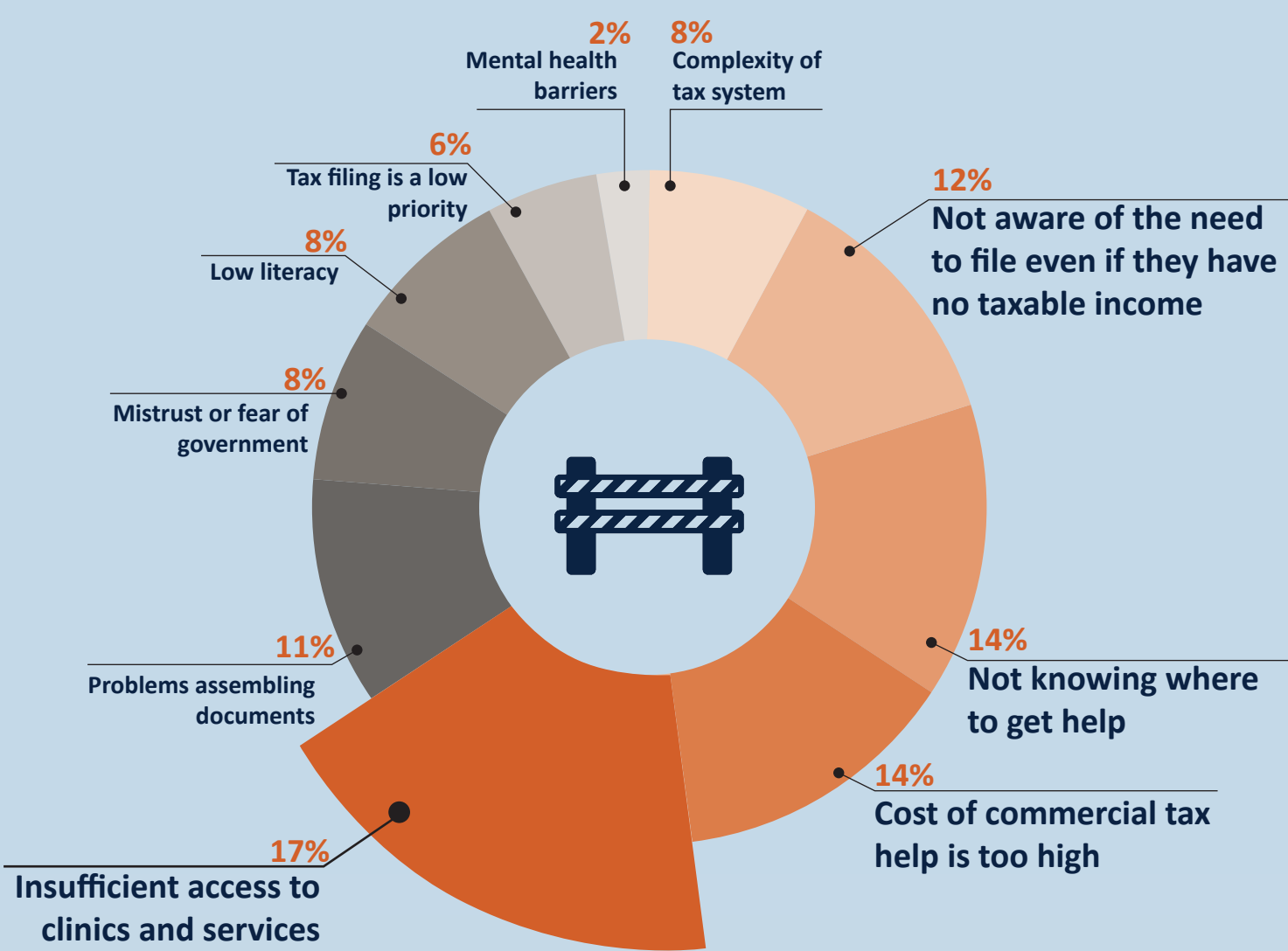
Canadians with low incomes are missing out on important income boosting opportunities because they do not tax file.

Prosper Canada surveyed over **300 practitioners and experts** who work with people living on low incomes to find out why. The results identified significant roadblocks many are facing and the groups most likely to be affected.

TAX FILING ROADBLOCKS

What are the three biggest barriers to tax filing among Canadians living on low income?

Survey respondents identified the greatest barriers faced by the communities they serve. The pie chart shows the percentage of experts who identified a particular barrier as significant.

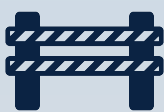


Which groups are most affected by these barriers?

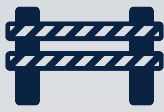


THE BIG ROADBLOCKS

Poor **ACCESS** to affordable and relevant services



Insufficient **COMMUNICATIONS** about the benefits of tax filing and available assistance



Lack of **TARGETED APPROACHES** to the distinct barriers and needs of different groups

NINE WAYS TO REMOVE ROADBLOCKS TO TAX FILING



The good news is that organizations across Canada have found innovative ways to remove roadblocks.

We reviewed solutions offered by survey respondents and had conversations with influencers in the field to identify promising solutions.

