



Financial empowerment

Accessing income boosting benefits and tax credits

Nicole Chambers, Canada Revenue Agency

November 2, 2015



Canada Revenue
Agency

Agence du revenu
du Canada

Canada

Benefits and tax credits



Don't miss out on the tax credits and benefits you may be eligible for!

File your income tax and benefit return every year

Eligibility for certain benefit payments is based on information from your yearly tax return

Community Volunteer Income Tax Program (CVITP)



- Collaboration between community organizations and the Canada Revenue Agency
- Community organizations host tax preparation clinics and arrange for their volunteers to prepare income tax and benefit returns for eligible individuals

“Program in a box”

CRA support to community organizations and their volunteers

- Network of CRA coordinators
- Training
- Free tax preparation software
- Promotional products (also available in 3rd languages)
- Surplus computers, if available
- Advertise your tax clinic on the CRA website
- Toll-free dedicated line to support volunteers throughout the filing season

Who is eligible?

Individuals with a simple tax situation and meet the suggested family income level

Maximum income levels	
Marital status	Family income
Individual	\$30,000
Couple	\$40,000
Individual with a dependant	\$35,000

Interest income less than \$1,000

Quebec residents, verify your income eligibility with an organization that offers volunteer tax preparation clinics in your area

Returns not eligible



- Volunteers do **not** prepare returns for individuals who:
 - have self-employment income
 - have business or rental income and expenses
 - have capital gains or losses
 - have employment expenses
 - file for bankruptcy
 - are deceased in the year

Lend a Hand!

Community organizations:

- host tax preparation clinics
- manage their own resources and volunteers
- keep taxpayer information secure and confidential

To become a participating community organization, register online

www.cra.gc.ca/volunteer

Volunteer!

To become a CVITP volunteer, you must:

- affiliate with a community organization
- have a basic understanding of income tax
- complete the online registration at:
www.cra.gc.ca/volunteer
- register online for electronic filing through EFILE at:
www.efile.cra.gc.ca

It's tax time...and we can help!



- Visit a Community Volunteer Income Tax Program clinic
 - www.cra.gc.ca/volunteer
 - www.cra.gc.ca/mobileapps
- Do it yourself with free tax software
- General help with preparing a tax return
 - www.cra.gc.ca/videogallery
- Use My Account to keep track of your tax and benefit affairs
- Call us

My Account

With **My Account** you can access and manage your tax and benefit information **online**, seven days a week.

www.cra.gc.ca/myaccount

Direct deposit

A horizontal line of black dots spans the width of the slide, positioned below the title.

The CRA can deposit your credit and benefit payments directly into your account.

www.cra.gc.ca/myaccount

www.cra.gc.ca/directdeposit

1-800-959-8281

How does the CVITP support your mandate?

Find out how you can leverage thousands of volunteers to expand your program:

November 3 @ 1:30 p.m.

Models that scale – Aligning for Impact
breakout session

Stay connected



Download MyCRA mobile app www.cra.gc.ca/mobileapps



Follow the CRA on Twitter - [@CanRevAgency](https://twitter.com/CanRevAgency)



Subscribe to a CRA [electronic mailing list](#)



Add our [RSS feeds](#) to your feed reader



You can also visit our [YouTube Channel](#) for tax-related videos.

Need more information?



www.cra.gc.ca/volunteer

Complete the online enquiries form

1-800-959-8281 (English enquiries)

1-800-959-7383 (French enquiries)